



SAP ARIBA EXTENSION

Supplier Risk Insights

Know more. Decide better.

Turn operational supplier experience into structured, reportable risk intelligence.

Schedule a Call

Supplier

RW Test Supplier 003
Vendor ID S

Process Type

Financial Risk
Validity 18 MONTHS

Process Owner

Rüdiger Wirtz
Started Today

Matrix

Category Facility services
Category ID: 25300000
Region All
Region ID: All
Business unit All Departments
Business Unit ID: All

Intake Form FINRISK

Questionnaires (1)

NAME	STATUS	RECIPIENT	SCORE	ACTION
FINRISK Questionnaire for RW Test Supplier 003	Pending Approval	Rudi Cybersecurity	62.50 ●	🔗

Operational experience

Supplier risk score

Better decisions

PART I

Why is supplier risk so difficult to assess?

Every procurement organization knows more than it can currently use.

The challenge is not collecting knowledge. It is making it available.

WHY THIS MATTERS

Most supplier risk information already exists inside your organization.

Procurement teams already know which suppliers deliver late, create quality issues, react quickly, improve over time, or need more attention.

Late delivery
patterns

Quality
issues

Supplier
responsiveness

But this knowledge is often...

- scattered across departments
- based on personal experience
- rarely documented
- difficult to compare
- impossible to report consistently

The challenge is not collecting supplier knowledge. The challenge is making it available to everyone.

WHY THIS MATTERS

External data is only half of the picture.

Commercial Information

- Financial stability
- Credit rating
- Ownership
- Compliance / ESG
- Public information

Commercial data explains companies.

Operational Knowledge

- Delivery reliability
- Product quality
- Responsiveness
- Cooperation
- Problem resolution
- Performance trends

Operational experience explains suppliers.

Commercial data explains companies. Operational experience explains suppliers.

THE CONCEPT

Turn operational experience into structured supplier intelligence.



Know More. Decide Better.

Operational experience + supplier information = supplier risk intelligence.

PART II

How can we make supplier knowledge measurable?

WHY THIS MATTERS

Ask the people who actually know the supplier.

The people who work with suppliers every day possess operational knowledge no external provider can deliver.

 Doc2575958451 - Internal Operational Risk Questionnaire - Data Services

 Time remaining
29 days 23:57:19

All Content 

Name ↑	
1 Does the supplier deliver on the agreed date?	* Yes 
2 Are delivered products consistent in quality?	* Yes 
3 How quickly does the supplier respond to emails?	* Medium 

(*) indicates a required field

Submit Entire Response

Save draft

Compose Message

Excel Import

Capture operational
experience

Standardize
assessments

Preserve organizational
knowledge

WHY THIS MATTERS

Every assessment is reviewed before it becomes official.

A structured review makes supplier assessments transparent, consistent and trusted.

Customer benefit

- Consistent governance
- Reliable assessments
- Audit-ready

Questionnaires (1)				
NAME	STATUS	RECIPIENT	SCORE	ACTION
OP-RISK Internal Questionnaire for RW Test Supplier 003	Pending Approval	Rudi Cybersecurity	92% 	🔗

All Content				
Name ↑				
1	Does the supplier deliver on the agreed date?	Delivery Reliability	*	Yes ▼
2	Are delivered products consistent in quality?	Product Quality	*	Yes ▼
3	How quickly does the supplier respond to emails?	Responsiveness	*	Medium ▼

Rank: 0

Questionnaire Type: FINRISK_Questionnaire

Type of Questionnaire Evaluation: Graded

Band Category: Suppliergrading

Band Score Range:

Band	Score From	Score To
Insufficient	0.00	70.00
Sufficient	70.00	90.00
Good	90.00	100.00

WHY THIS MATTERS

Collect information only the supplier can provide.

External data tells part of the story. Suppliers complete the picture with current information and documents.

Customer benefit

- Current supplier data
- Structured collection
- Complete picture

Questionnaire

Doc2575958451 - Operational Risk Questionnaire - Data Services

Time remaining
29 days 23:57:19

All Content

Name ↑

1 Do you have a Backup and Restore procedure in place?

* Yes

2 Is the procedure being tested at least once per year?

* No

3 Do you have appropriate measures for fire protection in place?

* Yes

4 Please upload document

* Upload

(*) indicates a required field

Submit Entire Response

Save draft

Compose Message

Excel Import

Attach documents

HOW IT WORKS

One controlled process from intake to score.

Supplier & process context

Questionnaire response

Reviewed risk score

Supplier
[RW Test Supplier 003](#)
Vendor ID S

>>> Process Type
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> Intake Form FINRISK

Questionnaires (1)

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Every step remains visible, structured and attached to the supplier.

WHY THIS MATTERS

Financial information completes the picture.

Supplier responses complement internal operational knowledge with current information, uploads and objective scoring.

Responses

Uploads

Score

Customer benefit

- Current information
- Objective scoring
- Better visibility

Set process status

- ☐ Financial Risk - Certified
- ☐ Financial Risk - Conditionally Certified
- ☒ Financial Risk: GREEN
- ☐ Financial Risk: RED
- ☐ Financial Risk: YELLOW

Leave comment *

Enter a comment of up to 255 characters about your status decision (required)

WHY THIS MATTERS

Every company defines its own risk appetite.

Risk thresholds reflect your own business priorities, not a fixed software default.

Customer benefit

- Flexible scoring
- Business-specific
- Transparent

Process Template Operational Risk

CATEGORY ↓	REGION	BUSINESS UNIT	STATUS	OWNER	EFFECTIVE DATE	EXPIRY DATE	ACTION
Facility services Category ID: 25300000	All Region ID: All		Financial Risk: GREEN	Rüdiger Wirtz	6/2/2025	12/2/2026	...

Green

90–100

Yellow

70–90

Red

0–70

WHY THIS MATTERS

Human judgement always comes first.

Software supports decisions, but people remain accountable.

Recommendation

Approval

Decision

Customer benefit

- Human oversight
- Governance
- Accountability

SMPProcessExport(1).csv												
	vendorId	type	categoryIds	regionIds	departmentIds	materialIds	status	action	erpVendorId	sourceSystem	expiryDate	discontinue
113	S	FINRISK	25300000	All			FINRISK_green		VDR1738109	SM	2026-12-02	
114												

Ready to make supplier risk measurable?

Schedule a Call Now

contact@ariba-improvements.com